PRIME MINISTER'S
AWARDS
FOR EXCELLENCE IN PUBLIC ADMINISTRATION
2023

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Innovations (06 Awards)

Holistic Development of the Districts (10 Awards)

INNOVATION (CENTRE) CATEGORY

This award seeks to recognize innovations at Central level from Central Government Organizations/Ministries for various innovations in any field of administration.

Under Innovation Category, there are Two Awards for Central level initiatives:

01
Face Authentication
Unique Identification Authority of India

02
PM SVANidhi
Ministry of Housing and Urban Affairs

AWARD 1 - INNOVATION (CENTRE) CATEGORY

Face Authentication
Unique Identification Authority of India

The UIDAI Face Authentication system revolutionizes Aadhaar-based identity verification by providing a contactless authentication alternative. It is particularly beneficial for individuals who struggle with traditional biometric methods (fingerprint or iris scans) due to worn-out finger, iris template aging, cataracts, or other issues. Developed by UIDAI using AI/ML technology, this solution ensures the identity of Aadhaar holders through a facial image match, confirmed against the data captured during Aadhaar enrolment. Its integration across multiple government programs, banking, telecoms, and other sectors ensures secure, efficient, and transparent service delivery. It supports Digital Life Certificates, cashless hospitalization, ABHA ID creation, and various welfare schemes, and is compatible with AUA applications and entry-level Android smartphones.

KEY ASPECTS

- Face Authentication application can be easily downloaded and used on the Google Play Store and supports both operator-assisted and self-assisted modes on smartphones.

- Application integrates with AUA (Authentication User Agency) applications, facilitating geo-tagging and other services within the AUA framework. This integration ensures widespread usability across various sectors.

- Face Authentication adds a layer of security, reducing fraud and ensuring resources reach their intended recipients.

IMPACT OF THE INITIATIVE

- Over 2.35 million Face Authentication transactions have been conducted by banks and financial institutions, reducing fraud and ensuring resources reach the intended recipients.

- The app has over 1Cr. downloads on the Google Play Store as of March 22, 2024.

- 15 lakh pensioners have successfully generated Digital Life Certificates through Jeevan Pramaan in November 2023 alone.

- Facilitated 37 lakh transactions under PM-Kisan Samman Nidhi since May 2023. Enabled 18 lakh transactions in PMAY (U) since April 2023.

- Lowered administrative costs while enhancing inclusivity by providing reliable identity verification, crucial for welfare schemes, healthcare access, and financial assistance programs.

BENEFICIARY FOR SIM
DISTRIBUTION
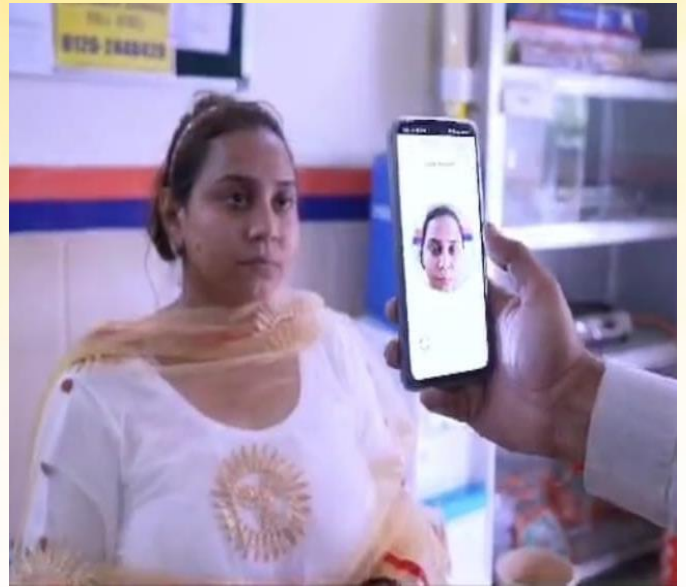
PM UJJWALA YOJANA
BENEFICIARY

AYUSHMAN BHARAT HEALTH CARD
CREATION

DIGITAL LIFE CERTIFICATE (DLC)

AWARD 2 - INNOVATION (CENTRE) CATEGORY

PM SVANidhi
Ministry of Housing and Urban Affairs

The PM SVANidhi scheme supports urban street vendors by promoting financial inclusion and digital integration, offering collateral-free loans of up to ₹50,000. It streamlines vendor identification via a Letter of Recommendation (LOR) and employs end-to-end digitization for smooth loan disbursal. Additionally, the scheme connects vendors and their families to eight central welfare programs, providing a robust social safety net. Through the "SVANidhi se Samriddhi" initiative, over 38 lakh vendors and their families have benefited, driving socio-economic upliftment. With 45% of beneficiaries being women, the scheme has also reduced reliance on exploitative moneylenders and introduced over 41 lakh vendors into the digital economy.

KEY ASPECTS

- Collateral-Free Microcredit Assistance: Offer loans up to ₹50,000 to urban street vendors, fostering financial inclusion and economic development.

- Streamlined Vendor Identification: Uses a Letter of Recommendation (LOR) to quickly identify vendors, bypassing traditional surveys.

- End-to-End Digitization: Streamlines loan disbursal, enhancing transparency and reducing delays through fully digitized processes.

- Connecting vendors and their families to central welfare schemes, ensuring a social safety net for overall well-being.

- Improves service delivery with a strong grievance redressal system to address vendor concerns effectively.

IMPACT OF THE INITIATIVE

- Over 80 lakh loans total of Rs 10,600 crore have been disbursed to 60 lakh street vendors nationwide.

- 45% of beneficiaries are women, with significant inclusion of marginalized groups, fostering equity and inclusivity.

- Enabled digital transactions worth Rs 2.04 lakh crore, supporting India's digital growth.

- Socio-economic profiling of 28 lakh vendors and families has enabled access to central welfare schemes, benefiting millions.

- Operational in all 36 States and Union Territories, involving local bodies and development authorities nationwide.

PM SVANidhi VENDING MARKET

VENDING CART (DAMAN)

VENDING MARKET (AHMEDABAD)

VENDING ZONE (VARANASI)

INNOVATION (STATE) CATEGORY

This award seeks to recognize innovations at State level from State Government Organizations for various innovations in any field of administration.

Under Innovation Category, there are Two Awards for State level initiatives:

01

Cyber Tahsil
Madhya Pradesh

02

Solar-Powered Water Schemes under the National Jal Jeevan Mission (JJM)
Uttar Pradesh

AWARD 1 - INNOVATION (STATE) CATEGORY

Cyber Tahsil
Madhya Pradesh

Cyber Tahsil is a cutting-edge initiative aimed at transforming land mutation and updating land records into a paperless, faceless, and online process post-registry. The Innovation's digital system integrates seamlessly with several key portals, including Revenue Case Management System (RCMS), MP-BHU LEKH, SAMPADA (IGRS), and the Smart Mobile Application for Revenue Administration (SAARA). Governed by the Madhya Pradesh Bhu-Rajaswa Sanhita (Cyber Tahsil Ki Prakriya) Niyam, 2022, the initiative significantly enhances efficiency by minimizing human intervention and paperwork.

KEY ASPECTS

- Introduction of a digital platform reduces the necessity for in-person visits, streamlines document handling, and speeds up the overall process. It simplifies interactions for users and decreases the risk of administrative bottlenecks.

- Innovation provides automated, real-time updates on case status and land records, thus enhancing transparency by allowing users to track the status of their applications in real-time, leading to faster resolutions and increased user satisfaction.

- Cyber Tahsil's automation reduces reliance on manual input and decision-making, minimizing human error thus improving accuracy and efficiency in processing land mutations. With fewer manual steps, the risk of errors is lowered, leading to more reliable and consistent outcomes.

- Designed with scalability in mind, Cyber Tahsil can be adopted by other States and regions, potentially standardizing and modernizing land administration practices across the country.

IMPACT OF THE INITIATIVE

- Average processing time for land mutations has decreased from 30 days to 15-17 days.

- Significant reduction in bureaucratic delays and paperwork, leading to faster service delivery for citizens and local administrations.

- Reduction in administrative burdens, allowing local authorities to focus on other tasks.

- Demonstrates a scalable model with the potential to transform land administration practices across the country.

CYBER TAHSIL WEBSITE
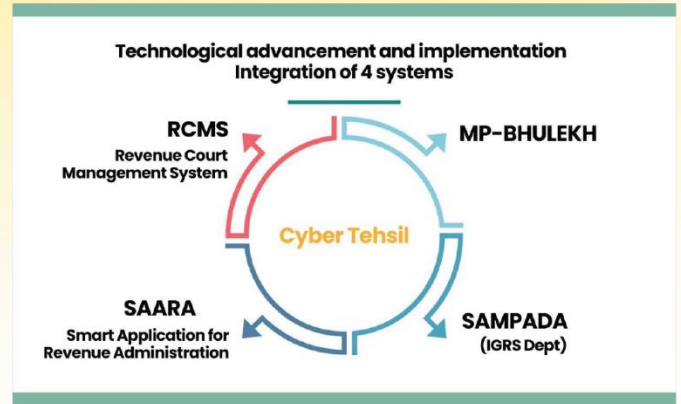
FLOW CHART DEPICTING
INTEGRATION
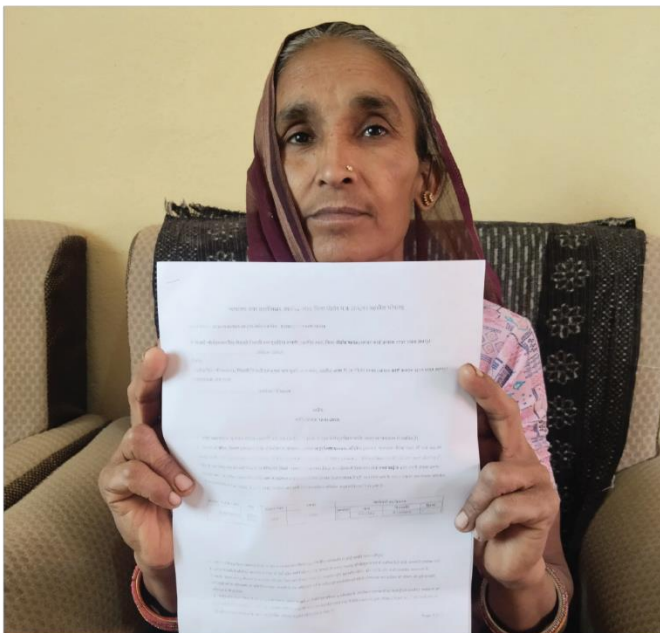
BENEFICIARY WITH TRANSFER PAPER

SCHEME BENEFICIARIES

AWARD 2 - INNOVATION (STATE) CATEGORY

Solar-Powered Water Schemes under the National Jal Jeevan Mission (JJM)

Uttar Pradesh

The Solar-Powered Water Supply Scheme under the Jal Jeevan Mission integrates Solar Energy into Rural drinking water supply systems, with an objective to provide reliable access to safe drinking water in rural areas. The initiative addresses challenges related to electricity supply, maintenance costs, and environmental sustainability by using solar power to operate water pumps and purification systems. The innovation supports off-grid water supply solutions, reduces carbon emissions, and contributes to India's goal of achieving "Net Zero Emissions by 2070".

KEY ASPECTS

- Cost-Effective Solution: Solar-based systems eliminate high costs associated with traditional fuel or electricity, leading to long-term savings on operation and maintenance.

- Environmental Sustainability: Solar energy systems contribute to reducing carbon footprints, mitigating coal reserve depletion, and addressing environmental concerns.

- Operational Reliability: Solar-powered systems ensure consistent water supply in sunny conditions and are less affected by power outages.

- SCADA & Automation: SCADA & automation systems has been established in all the water supply schemes to enhance efficiency and sustainability in water supply by real time monitoring dashboard.

- Training programs have been conducted for around 12.36 lakh individuals, including women, for water quality testing and system maintenance.

IMPACT OF THE INITIATIVE

- Reduces annual CO2 emissions by 13 lakh metric tons, with potential revenue of INR 624 crore from carbon credit sales.

- The project reduces dependence on conventional power, conserves coal, and addresses hydro and nuclear energy limitations.

- Of 33,157 planned schemes, 22,425 have been implemented, benefitting 2.07 crore households and 13.3 crore people, and trained 12.36 lakh locals in solar system maintenance and operations.

SOLAR POWERED WATER TANK

USE OF SOLAR PANEL

AERIAL VIEW OF SOLAR POWER PLANT

HARNESSING SOLAR POWER

INNOVATION (DISTRICT) CATEGORY

This award seeks to recognize innovations at District level from District Collector/District Magistrate/Deputy Commissioner level for various innovations in any field of administration.

Under Innovation Category, there are Two Awards for District level initiatives:

01

GIS-based Water Conservation Plan for Dhamtari District
Dhamtari, Chhattisgarh

02

PRISM 10
Parvathipuram Manyam, Andhra Pradesh

AWARD 1- INNOVATION (DISTRICT) CATEGORY

GIS-based Water Conservation Plan for Dhamtari District

Dhamtari, Chhattisgarh

The GIS-based Water-Conservation Plan in Dhamtari, developed under the Jal Shakti Abhiyan, "Catch the Rain" initiative, aims at addressing water management challenges in the region. This innovation focuses on maximizing rainwater harvesting, Geo-tagging, creating an inventory of existing water harvesting structures, and preparing a scientific plan for their conservation. The initiative utilizes an interactive web application to address water scarcity and promote sustainable agriculture through rainwater harvesting and scientific conservation planning. By leveraging remote sensing data and advanced Geo-spatial technologies such as QGIS, ArcGIS, and Google Imagery, it has geo-tagged and mapped 1,740 water bodies in the district using ISRO/Bhuvan images. This effort has resulted in a comprehensive water body census and a strategic water conservation plan.

KEY ASPECTS

- Utilizes GIS tools like QGIS, ArcGIS, and Google Imagery to create detailed, interactive maps that guide water conservation activities.

- Combines geological and hydrological data to facilitate informed decision-making, improving the efficiency and effectiveness of water conservation efforts.

- The web application is publicly accessible, empowering citizens to participate in water management decisions and activities.

- The model is easily customizable for other districts using open-source data from ISRO/Bhuvan portal, making it a versatile solution for water resource management.

IMPACT OF THE INITIATIVE

- Identified and geo-tagged 1,740 water bodies in the district, and completed 239 out of 369 proposed water conservation structures and 2,353 out of 3,683 proposed renovations of traditional and other water bodies.

- Completed 504 out of 1,256 reuse and recharge structures, 2,603 out of 3,157 watershed development projects, and 423 out of 605 afforestation initiatives.

- Rainwater Harvesting Structures (RWHS) implemented in 834 urban buildings, with 238 more under construction.
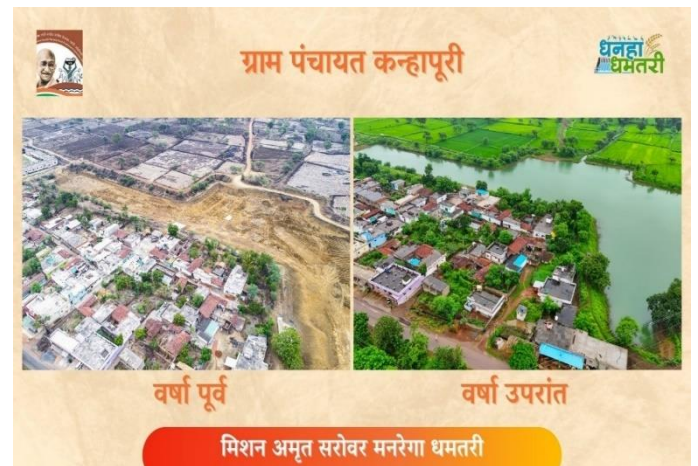
AMABHARA STOP DAM

AMRIT SAROVAR TALAB, MOHDI

PLANTATION GP, SIRSIDA

COMPARISON FOR GP, KANAHAPURI

AWARD 2- INNOVATION (DISTRICT) CATEGORY
PRISM 10
Parvathipuram Manyam, Andhra Pradesh

PRISM 10, an innovative health initiative, launched in Parvathipuram Manyam an aspirational tribal district with a significant PVTG population aims at significantly reducing the Infant Mortality Rate (IMR) below 10. The innovation addresses critical healthcare challenges, including Anemia, High Maternal Mortality, and Low Immunization coverage. Through a multi-faceted approach, PRISM 10 focuses on early pregnancy registration, comprehensive maternal and child health monitoring, and community engagement through Self-Help Groups (SHGs). With an aim to ensure early and regular healthcare interventions, such as antenatal care (ANC), anaemia management and family planning, the initiative employs a combination of door-to-door visits, mobile medical units, telemedicine, and community-driven programs to enhance maternal and child health outcomes in the district.

KEY ASPECTS

- Emphasized early pregnancy registration through SHG-led outreach and ensured regular monitoring of Mother and Child registrations at sub-centres for adherence to health protocols and timely interventions.

- Implemented mandatory Hb tests and three ANC check-ups for pregnant women, and established Anaemia Action Committees at the Tehsil level for managing anaemia through home and Anganwadi visits.

- Conducted special family planning camps, set up hostels for pregnant women from remote areas, and used mobile medical units and telemedicine for regular and remote healthcare.

IMPACT OF THE INITIATIVE

- Reduced IMR (Infant Mortality Rate) from 24 to 8, increased ANC (Antenatal Care) coverage from under 50% to over 91%, boosted PNC (Postnatal Care) coverage from below 60% to over 90%, lowered MMR (Maternal Mortality Ratio) from 128 to 74, and surged immunization rates for infants and children from below 48% to 97.7%.

- Focused on PVTGs (Particularly Vulnerable Tribal Groups) like Savara and Gadaba in Parvathipuram Manyam, leveraging 19,726 SHG groups to drive community involvement and health education.

- Implemented across 2,200 habitations in the district, characterized by challenging terrain and dispersed populations.

HAEMOGLOBIN (Hb) TESTING

MEDICAL CAMP AT REMOTE AREA

MOBILE HEALTH UNIT

ROUTINE CHECK UP SESSION
DURING PREGNANCY

HOLISTIC DEVELOPMENT OF THE DISTRICTS

- For the year 2023, the scheme for Prime Minister's Awards for Excellence in Public Administration aims to recognize the contribution of civil servants in Holistic Development of the Districts for 12 flagship schemes.

  o Promoting Swachh Jal (Clean Jal) through **Har Ghar Jal Yojana**

  o Promoting Rural housing through **Pradhan Mantri Awas Yojana (Gramin)**

  o Promoting Urban housing through **Pradhan Mantri Awas Yojana (Urban)**

  o Promoting Immunization drive through **Mission Indradhanush**

  o Promoting Clean cooking fuel through **Pradhan Mantri Ujjwala Yojana (PMUY)**

  o Promoting Healthcare through Pradhan Mantri - **Jan Arogya Yojana (AB PM-JAY)**

  o Promoting Financial Stability through **PM SVANidhi**

  o Promoting Maternal health and nutrition through **Pradhan Mantri Matru Vandana Yojana (PMMVY)**

  o Promoting Skill Development through **PM Vishvakarma Yojana**

  o Promoting Financial assistance through **PM MUDRA Yojana**

  o Promoting Nutrition for women and children through **Pradhan Mantri Poshan Yojana**

  o Promoting Agricultural credit through **Kisan Credit Card Scheme**

- The performance of the districts has been evaluated in a cumulative manner. The Scheme encouraged last mile delivery, saturation approach and citizen centricity.

- District Collectors presented a comprehensive picture of the progress achieved across 12 schemes and their leadership role over the implementation period in the nomination form.

Holistic Development of Districts – Evaluation Parameters

Quantitative (50%)	Governance (30%)	Qualitative (20%)
• Achievement Percentage from 01.04.2021 to 31.01.2024 • Achievement percentage achieved on the 12 priority Schemes in the District (Scheme – wise) – Achievement means coverage of all eligible population/ beneficiaries • Cumulative aggregate of Achievement achieved across 12 Schemes	• Convergence of schemes • Enhancing transparency and checking corruption • Effectiveness of administration and regulatory quality • Accountability • Inclusiveness & community participation • Grievance Redressal mechanism and feedback system • Quality and Capability of Human Resource and mechanism of capacity building • Replicability and Sustainability	• Holistic implementation of the 12-scheme covering Jan Bhagidari • Capacity Building and Skilling • Quality Control Aspects • Feedback from Beneficiaries • Progress achieved in Achievement of Schemes

AWARD 1 - HOLISTIC CATEGORY

Barpeta, Assam

KEY ASPECTS OF THE DISTRICT

Barpeta district situated in Assam, has been honored with the Prime Minister's Awards for Excellence in Public Administration 2023, recognizing its exceptional performance in the 'Holistic Development of Districts' category.

Among the 12 government flagship schemes assessed, the district has achieved over 90% saturation in four schemes: Pradhan Mantri Awas Yojana-Urban (PMAY-U), PM SVANidhi, Pradhan Mantri Matru Vandana Yojana (PMMVY), and Mission Indradhanush. These schemes have been instrumental in improving housing for urban residents, supporting street vendors, promoting maternal health and enhancing immunization efforts.

The Pradhan Mantri Awas Yojana-Gramin (PMAY-G) scheme, aimed at providing housing in rural areas, has been awarded more than 80 marks out of 100. This reflects the district's effective execution of the scheme, demonstrating its commitment to improving rural housing and living conditions.

IMPACT OF THE INITIATIVE:

- Systemic interventions were implemented for transparency, including multilevel checking, technology use like e-Office and e-Bill modules, and action against corruption with 272 FIRs lodged and 18 contracts cancelled under JJM.

- The district has empowered Self-Help Groups (SHGs) with a significant increase in turnover from ₹405 Crores to ₹706 Crores, showcasing a growth of 74.3%.

- 200 Jal Doots were deployed across the district to enhance public participation and awareness for Jal Jeevan Mission. Their efforts successfully engaged the wider community, ensuring active involvement in water conservation and management initiatives.

- The district has effectively converged multiple government schemes to enhance governance and infrastructure development, leading to the establishment of 167 Anganwadi Centres (AWCs) and the construction of 7.967 kilometers of roads. These initiatives have significantly improved local infrastructure.

- The district conducted quarterly SAMADHAN camps in 98 Gram Panchayats to address public grievances efficiently, fostering community trust and engagement. This proactive approach contributed to the district's top ranking in PM POSHAN MAAH 2023, recognizing its exceptional efforts in improving child nutrition.

- Implemented "Sampoorn Ghar" initiative alongside PMAY-G wherein 68,639 rural households have been provided with essential services such as gas connections, JJM water supply, toilets, electricity, PM-JAY cards, significantly improving their standard of living.

- The district has achieved 100% target completion under PM SVANidhi scheme, significantly boosting the economic activity of street vendors and small shop owners. It has enabled beneficiaries to expand their businesses while providing easy access to collateral-free loans, thereby promoting financial inclusion.

HAR GHAR JAL YOJANA (JJM)

HAR GHAR JAL YOJANA (JJM)

PM AWAS YOJANA (G)

JAN AROGYA YOJANA (AB PM-JAY)

MISSION INDRADHANUSH

MISSION INDRADHANUSH

PMMVY

PMMVY

PM POSHAN YOJANA

PM POSHAN YOJANA

PM SVANidhi

KISAN CREDIT CARD (KCC)

AWARD 2 - HOLISTIC CATEGORY

Kulgam, Jammu & Kashmir

KEY ASPECTS OF THE DISTRICT

Kulgam district, renowned for its rich cultural heritage and stunning natural landscapes, has showcased remarkable progress through its implementation of twelve flagship government schemes. Among these, the district has achieved over 90% saturation in three crucial initiatives: the Pradhan Mantri Awas Yojana-Urban (PMAY-U), PM SVANidhi, and Mission Indradhanush.

The successful execution of PMAY-U has significantly improved urban housing conditions, providing much-needed shelter to the urban poor. Meanwhile, PM SVANidhi has played a vital role in supporting street vendors, helping them gain access to financial resources that enhance their livelihoods. Additionally, Mission Indradhanush has strengthened immunization efforts in the region, contributing to the overall health and well-being of the community.

In the rural sector, Kulgam has also made notable strides with the Pradhan Mantri Awas Yojana-Gramin (PMAY-G). This scheme, which focuses on providing adequate housing for rural populations, received an impressive score of 84 out of 100 from nodal ministries. This high rating reflects the district's effective execution of the program, highlighting its commitment to improving housing solutions for rural communities.

Overall, Kulgam's accomplishments illustrate a comprehensive approach to development, where various schemes are harmoniously integrated to enhance the quality of life for its residents.

IMPACT OF THE INITIATIVE:

- Youth & Community Engagement**:** Strong public outreach and youth mobilization programs, including Block Divas and Panchayati Raj Institution (PRI) involvement, have driven participation and feedback, reaching high-altitude and terrorism-affected areas.

- Health Initiatives**:** Universal Health Screening, 100% coverage under Mission Indradhanush, and advanced healthcare infrastructure improvements have significantly impacted child health and non-communicable disease management.

- Employment & Skilling: Full implementation of PM SVANidhi, PM Vishvakarma, and MUDRA Yojana, in convergence with self-employment and skilling programs, has promoted youth empowerment and economic self-reliance.

- Infrastructure Development: Created 210 playgrounds, roads, libraries, and solid waste disposal sites across the district, with a focus on reclaiming encroached land and building durable community assets.

- Governance & Transparency: Digitized governance systems, online grievance redressal portals, and active monitoring through the *Rehbar-e-Kulgam* IT portal have enhanced transparency, reduced corruption and ensured timely service delivery.

- Sustainability & Replicability: District's initiatives, such as door-to-door scheme registrations, digital interventions, and social media-driven awareness campaigns have been institutionalized, contributing to long-term development.

PM AWAS YOJANA(G)

PM AWAS YOJANA(G)

MISSION INDRADHANUSH

PMMVY

JAN AROGYA YOJANA (AB PM-JAY)

JAN AROGYA YOJANA (AB PM-JAY)

HAR GHAR JAL (JJM)

HAR GHAR JAL (JJM)

KISAN CREDIT CARD (KCC)

PM UJJWALA YOJANA (PMUY)

PM VISHVAKARMA

KISAN CREDIT CARD (KCC)

AWARD 3 - HOLISTIC CATEGORY

Eluru, Andhra Pradesh

KEY ASPECTS OF THE DISTRICT

Eluru, a coastal region of Andhra Pradesh, has been recognized for its administrative excellence under the Prime Minister's Awards for Excellence in Public Administration 2023 in the 'Holistic Development of Districts' category. Among the 12 flagship schemes assessed, the district has achieved 100% saturation in Pradhan Mantri Matru Vandana Yojana (PMMVY), Pradhan Mantri Awas Yojana-Urban (PMAY-U), and Pradhan Mantri Jan Arogya Yojana (PM-JAY), highlighting the district's success in ensuring extensive coverage and tangible outcomes. These schemes include each playing a crucial role in improving maternal health, providing affordable housing, and enhancing access to healthcare.

The district has achieved an impressive score of 85.68 out of 100 for Pradhan Mantri Ujjwala Yojana (PMUY), aimed at providing LPG connections to women from Below Poverty Line (BPL) households. This highlights the district's effective implementation of the scheme and its dedication to ensuring clean cooking fuel access for rural households, improving health and reducing the dependency on traditional fuels like firewood.

IMPACT OF THE INITIATIVE:

- The district administration has introduced several measures to promote transparency and combat corruption through the *Har Ghar Jal Yojana* and *Pradhan Mantri Awas Yojana* (PMAY). Har Ghar Jal Yojana ensured financial transparency by maintaining separate bank accounts and conducting social audits, allowing for better tracking of funds and accountability. Meanwhile, PM Awas Yojana offered online access to beneficiary lists and provided toll-free complaint numbers, empowering citizens to report issues, thereby reducing the potential for corruption and enhancing trust in the system.

- Regular weekly reviews and third-party inspections have ensured that schemes are implemented effectively and meet quality standards.

- Constructed 98,874 houses on a large scale in the district, improving the economic development of the district. The construction of houses directly and indirectly increased wage and skill employment in the district.

- Trained field workers under schemes like Har Ghar Jal and PM Poshan have ensured high-quality implementation and service delivery.

- The Jaganannaku Chebudam program streamlined grievance redressal by facilitating weekly sessions at various administrative levels, ensuring swift resolution of citizen complaints. This structured approach allowed for effective communication between the public and authorities, leading to timely responses and enhanced public trust in the system's ability to address concerns efficiently.

- Birth planning for high-risk pregnant women has been prioritized, and Jan Aarogya Samitis and Rogi Kalyan Samitis have been established. These committees hold regular meetings to ensure social accountability at AB-HWCs and PHCs, working in coordination with VHSNCs to oversee health-related activities.

- Initiatives such as rainwater harvesting and groundwater recharge under Har Ghar Jal Yojana are part of a broader strategy for long-term sustainability and replication of successful models.

PM AWAS YOJANA (U)

PM AWAS YOJANA (G)

PM SVANidhi

PM SVANidhi

PM UJJWALA YOJANA (PMUY)

PM UJJWALA YOJANA (PMUY)

PM POSHAN YOJANA

PM POSHAN YOJANA

JAN AROGYA YOJANA (AB PM-JAY)

JAN AROGYA YOJANA (AB PM-JAY)

PM VISHVAKARMA YOJANA

PM VISHVAKARMA YOJANA

AWARD 4 - HOLISTIC CATEGORY

Bahraich, Uttar Pradesh

KEY ASPECTS OF THE DISTRICT

Bahraich district, situated in North eastern part of Devipatan Division of Utter Pradesh has been recognized for Prime Minister's Awards for Excellence in Public Administration 2023, showcasing its exemplary performance in the 'Holistic Development of Districts' category. This highlights the district's significant achievements across various government schemes aimed at improving the quality of life for its residents. Among the 12 flagship government schemes assessed, the district has achieved over 90% saturation across three schemes — Pradhan Mantri Awas Yojana-Urban (PMAY-U), PM SVANidhi, and Pradhan Mantri Matru Vandana Yojana (PMMVY). These initiatives have significantly enhanced urban housing, supported street vendors & promoted maternal health.

Moreover, the district's implementation of the Pradhan Mantri Awas Yojana-Gramin (PMAY-G) has been evaluated by nodal ministry, earning a perfect score of 100 out of 100. This accomplishment underscores the district's outstanding commitment to rural development, particularly in improving housing and living standards for rural residents.

IMPACT OF THE INITIATIVE:

- Direct Benefit Transfer (DBT) system was implemented to ensure fair and direct allocation of benefits under the PM Awas Yojana. Additionally, the PM Poshan Yojana was closely monitored through Interactive Voice Response Systems (IVRS), which provided real-time tracking and verification of food distribution and service delivery, further preventing misuse and ensuring equitable access.

- Fostered inclusiveness and community participation, Jan Aandolan campaigns were promoted, and camps were set up at the micro level. These initiatives facilitated widespread awareness of government schemes and actively engaged community members, ensuring their involvement in the planning and execution of these programs. This approach enhanced local ownership and ensured that the benefits reached a broader segment of the population.

- Integrated programs across sectors, such as linking Mid-Day Meal (MDM) initiatives with agricultural development, resources were optimized and durable assets were created. This convergence approach enhanced the efficiency and impact of each program, fostering sustainable rural development by addressing multiple aspects of community needs simultaneously and promoting long-term growth.

- Focused on training ANMs, ASHAs, and other ground staff, ensuring nearly 100% mapping on digital portals and consistent knowledge updates for effective service delivery.

- *Sewa Se Santriptikaran Abhiyan* served as a prototype for the Viksit Bharat initiative, and was replicated and adapted across districts, ensuring sustainability through community participation and administrative efforts.

- Convergence of schemes such as Midday Meals (MDM) with horticulture enhanced nutritional value, and the integration of Ayushman Cards with health services, alongside combining ICDS, agriculture, and rural development programs comprehensively addressed rural economy and livelihood issues, ensuring effective planning and execution.

HAR GHAR JAL YOJANA (JJM)

PM AWAS YOJANA (G)

MISSION INDRADHANUSH

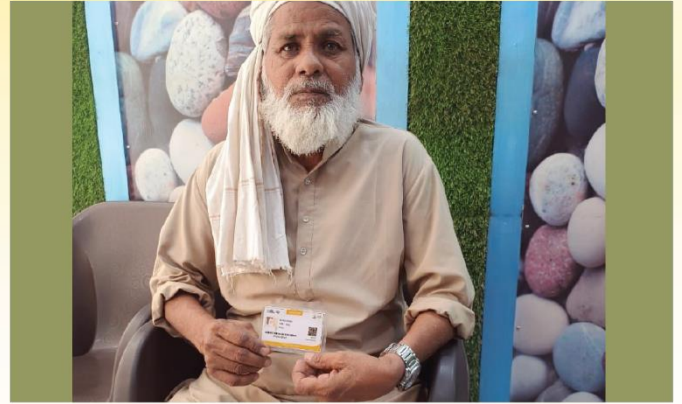MISSION INDRADHANUSH

PM POSHAN YOJANA

PM POSHAN YOJANA

JAN AROGYA YOJANA (AB PM-JAY)

JAN AROGYA YOJANA (AB PM-JAY)

JAN AROGYA YOJANA (AB PM-JAY)

PMMVY

PM SVANidhi

PM SVANidhi

AWARD 5 - HOLISTIC CATEGORY

Gumla, Jharkhand

KEY ASPECTS OF THE DISTRICT

Gumla, the second largest district in Jharkhand, spans an area of 5,327 square kilometers and is predominantly inhabited by a tribal population, with approximately 69% of its residents belonging to Scheduled Tribes. Located in the southern part of the Chhotanagpur plateau, it is characterized by its rich cultural heritage and unique ecological landscape. However, the district has long been affected by Naxal violence, which has posed significant challenges to its development and stability.

Despite these obstacles, Gumla has made notable strides in improving housing conditions for its residents. The district has achieved over 90% saturation under the Pradhan Mantri Awas Yojana-Urban (PMAY-U), a program aimed at enhancing urban housing for marginalized populations. This achievement signifies a substantial improvement in the availability of dignified housing options, thereby contributing to the overall quality of life for urban dwellers.

In the rural sector, Gumla has excelled under the Pradhan Mantri Awas Yojana-Gramin (PMAY-G), earning an impressive score of 100. This remarkable accomplishment underscores the district's effective implementation of rural housing initiatives, demonstrating a strong commitment to providing safe and secure homes for the rural population. The success of PMAY-G highlights the administration's focus on addressing housing shortages and improving living standards in rural communities.

Overall, these advancements reflect Gumla's dedication to overcoming its historical challenges and enhancing the welfare of its residents through effective governance and targeted developmental programs. The district's achievements in housing not only foster a sense of security and dignity among its inhabitants but also lay the groundwork for sustainable growth and development in the region.

IMPACT OF THE INITIATIVE:

- Strengthened community participation through Gram Sabha-led planning and grievance redressal, involving 159 panchayats and 22 wards. Over 5,000 community events have been pivotal in implementing key schemes like PMMVY and Mission Indradhanush, ensuring inclusiveness and effective scheme delivery.

- Performance tracking for contractors under schemes like Jal Jeevan Mission led to ₹24 lakh in penalties for delays, while "Employee of the Month" incentives were introduced to boost motivation.

- District uses the in-house Gram Sampati portal *(https://sarvodaygumla.in)* for managing government projects and assets, reducing information asymmetry and corruption. Over 2,500 government assets now feature QR codes, providing project details and enabling citizen feedback with time-bound issue resolution. This initiative has reduced project delays by 77% and increased average monthly expenditure by over 200% in the past year. Over ₹72 lakh have been recovered from officials in civil works due to lifecycle monitoring.

- District has adopted a convergence strategy to address resource constraints by integrating government schemes, CSR funds, and human resources in health and education. Key initiatives include building 50 classrooms, a science center, 50 carbon-neutral villages via solar micro-grids, and libraries at all levels.

- Gumla has placed citizens at the core of its initiatives, introducing E-Jan Shikayat and the Sarvoday portal for grievance redressal, minimizing travel and opportunity costs for residents. Over 1,200 grievances have been received, with more than 60% resolved. Additionally, a dedicated PVTG helpline, managed by the Jharkhand Tribal Development Society, addresses the unique needs of vulnerable groups, enhancing the implementation of PM-JANMAN through inter-departmental collaboration.

PM AWAS YOJANA (G)

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HAR GHAR JAL YOJANA (JJM)

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PM UJJWALA YOJANA (PMUY)

PM UJJWALA YOJANA (PMUY)

PM VISHVAKARMA YOJANA

PM VISHVAKARMA YOJANA

JAN AROGYA YOJANA (AB PM-JAY)

JAN AROGYA YOJANA (AB PM-JAY)

PM POSHAN YOJANA

MISSION INDRADHANUSH

AWARD 6 - HOLISTIC CATEGORY

Sukma, Chhattisgarh

KEY ASPECTS OF THE DISTRICT

Sukma, situated at the southern tip of Chhattisgarh, is home to a significant indigenous tribal population. The district has faced numerous challenges to its development, primarily due to its remote and densely forested terrain, which complicates accessibility. Additionally, the presence of Left Wing Extremism (LWE) conflicts has further hindered progress, creating an environment of insecurity and leading to widespread destruction of infrastructure.

One of the key achievements of the district is the attainment of over 90% saturation in the Pradhan Mantri Awas Yojana-Urban (PMAY-U) and the PM Street Vendors Atma Nirbhar Nidhi (PM SVANidhi) programs. These initiatives reflect a strong commitment to providing dignified housing for the urban poor, ensuring that basic shelter is no longer a luxury but a fundamental right.

In the rural sector, Sukma has excelled under the Pradhan Mantri Awas Yojana-Gramin (PMAY-G), achieving a remarkable perfect score of 100. This achievement is indicative of the district's effective implementation of rural housing programs, which are crucial for improving the living standards of the rural populace.

These accomplishments not only highlight Sukma's progress toward good governance but also reinforce the district's commitment to holistic development. The administration's efforts in addressing the unique challenges faced by the region exemplify a strategic approach to fostering resilience and sustainability, ultimately paving the way for a brighter future for its communities.

IMPACT OF THE INITIATIVE:

- Transparency and Corruption Prevention**:** Real-time monitoring via Jal Jeevan Mission and Awaas Soft for PMAY, along with stringent checks for PM-JAY, ensured transparency. Community involvement and dedicated committees further bolstered accountability across all schemes.

- Accountability Mechanisms: Online dashboards and social audits provided real-time tracking of schemes. Efficient grievance redressal through public platforms and regular monitoring meetings ensured effective oversight and quick responses to issues.

- Scheme Convergence: PMAY was integrated with Har Ghar Jal Yojana for comprehensive housing and water solutions and aligned with PMMVY for women's empowerment. Health and housing improvements were further supported by PM-JAY and PMUY, enhancing overall living conditions.

- Community Engagement: PM SVANidhi and Poshan Abhiyaan saw effective management through proactive community involvement and strict regulatory adherence, boosting program success and reach.

- Health and Nutrition: The District achieved 59% coverage under Jan Arogya Yojana (AB PM-JAY), significantly improving access to healthcare and nutritional support for the population.

PM AWAS YOJANA (G)

PM AWAS YOJANA (U)

HAR GHAR JAL YOJANA (JJM)

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PM POSHAN YOJANA

PM POSHAN YOJANA

PM VISHVAKARMA YOJANA

PM VISHVAKARMA YOJANA

PM UJJWALA YOJANA (PMUY)

PM UJJWALA YOJANA (PMUY)

PM SVANidhi

KISAN CREDIT CARD (KCC)

AWARD 7 - HOLISTIC CATEGORY

Barwani, Madhya Pradesh

KEY ASPECTS OF THE DISTRICT

Barwani district located in Madhya Pradesh comprises of approx. 69% of the tribal population with extremely low literacy rate, facing significant socio-economic and topographic challenges. Due to weak Human Development Indices (HDI), this district comes under Aspirational District category of NITI Aayog. The district grapples with limited access to essential services like healthcare, education & nutrition.

The district has made significant strides in the implementation of flagship schemes under the Holistic Development category under the Prime Minister's Awards for Excellence in Public Administration 2023. The District has achieved more than 90% saturation in schemes such as Pradhan Mantri Matru Vandana Yojana (PMMVY), Pradhan Mantri Awas Yojana- Urban (PMAY-U) & Kisan Credit Card (KCC).

The district has achieved 100 marks for Pradhan Mantri Awas Yojana- Gramin (PMAY-G). These data points reflect towards highlighting better governance initiatives for providing dignified housing for all, better health outcomes for pregnant and lactating mothers & providing ease of credit to farmers. Focused interventions have targeted district's remote and underserved areas, leading to measurable progress in infrastructure development, health services & social welfare initiatives.

IMPACT OF THE INITIATIVE:

- Enhanced Transparency and Reduced Corruption: Introduction of Direct Benefit Transfer (DBT) has streamlined financial aid distribution, significantly reducing corruption. Initiatives such as Pahunch Abhiyan, involving regular field visits and feedback mechanisms, have further optimized scheme effectiveness.

- Administrative Efficiency: Weekly reviews and third-party monitoring have led to a 15% improvement in compliance and overall administrative performance, ensuring more efficient governance.

- Accountability Measures: Rigorous monitoring and disciplinary actions have decreased fund misuse by 25%, enhancing accountability and integrity within the administration.

- Increased Community Participation and Inclusiveness: Engagement platforms such as Janseva Abhiyan, Ratri Chaupal, and Gram Sabha have fostered meaningful public involvement in decision-making processes, promoting greater community participation and inclusiveness.

- Enhanced Capacity Building and Quality of Human Resources: Ongoing training and capacity-building programs have improved staff capabilities, resulting in 20% enhancement in the quality of scheme implementation.

- Replicability and Sustainability: Successful initiatives, notably Pahunch Abhiyan, have been adopted by other regions, demonstrating their replicability and sustainability in enhancing administrative practices.

- Quality Control: Stringent quality control measures have ensured that 95% of infrastructure projects adhere to high standards, maintaining exceptional quality in public works.

PM AWAS YOJANA (G)

PM AWAS YOJANA (U)

HAR GHAR JAL YOJANA (JJM)

HAR GHAR JAL YOJANA (JJM)

PM POSHAN YOJANA

KISAN CREDIT CARD (KCC)

PMMVY

PM SVANidhi

MISSION INDRADHANUSH

PM VISHVAKARMA

PM UJJWALA YOJANA (PMUY)

PM SVANidhi

AWARD 8 - HOLISTIC CATEGORY

Kargil, Ladakh

KEY ASPECTS OF THE DISTRICT

Kargil, one of the two districts in the Union Territory of Ladakh, is not only notable for its breathtaking landscapes but also stands as the second largest town in the region. The district has made significant strides in improving the quality of life for its residents through various government initiatives.

Among the key schemes implemented are PM SVANidhi, aimed at supporting street vendors, Pradhan Mantri Awas Yojana-Urban (PMAY-U) for urban housing, and the PM Jan Arogya Yojana (PMJAY) which focuses on health care access. Impressively, these programs have achieved saturation levels exceeding 90%, reflecting the district administration's commitment to enhance urban living standards and health care accessibility. Additionally, the Pradhan Mantri Awas Yojana-Gramin (PMAY-G), which targets rural housing, has also achieved a remarkable score of over 90%. This success illustrates the diligent efforts made by the local authorities to ensure that all residents, regardless of their living conditions, have access to dignified shelter.

These achievements highlight the administration's comprehensive approach to development, which not only focuses on providing adequate housing but also emphasizes the importance of accessible health care benefits. By offering street vendors affordable working capital, the district is actively promoting self-reliance and entrepreneurship among its citizens. Overall, Kargil's progress in these areas underscores a broader commitment to improving the well-being of its communities and fostering sustainable development.

IMPACT OF THE INITIATIVE:

- Established task forces for major schemes (JJM, PMJAY, PMAY, etc.), conducted regular audits, and set up transparent grievance redressal mechanisms. Digitization streamlined data management, reduced errors and corruption risks.

- Robust monitoring systems were established, with regular performance assessments and transparent citizen feedback mechanisms. Training programs emphasized ethical conduct and compliance, while digital platforms ensured accurate data reporting.

- Conducted regular awareness campaigns and community engagement, along with 23 workshops and 18 training programs for officials and Panchayati Raj members which enhanced scheme implementation and community involvement.

- Implemented dedicated helplines and online portals for easy submission of complaints. Trained personnel to handle grievances efficiently, with regular reviews leading to policy improvements. 4,100 grievances were resolved, and 968 Daily Junta Darbars were held.

- Under the KCC Scheme, loans were provided to 15,841 farmers, 1,549 animal husbandry beneficiaries and 23 fisheries beneficiaries with easy credit access, fostering economic growth in Kargil's agriculture sector. This comprehensive support has enabled farmers to access timely credit for essential inputs such as seeds, fertilizers, and equipment, thereby enhancing their productivity and ensuring financial stability.

- 15,114 households have been provided with reliable access to clean drinking water, a crucial need in a region where water scarcity can significantly impact daily life. Har Ghar Jal scheme has not only focused on expanding water infrastructure but has also introduced innovative pipe insulation techniques to tackle the challenges posed by the region's extreme temperatures.

PM AWAS YOJANA (U)

PM AWAS YOJANA (U)

PM POSHAN YOJANA

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JAN AROGYA YOJANA (AB PM-JAY)

JAN AROGYA YOJANA (AB PM-JAY)

PM VISHVAKARMA YOJANA

PM VISHVAKARMA YOJANA

PM UJJWALA YOJANA (PMUY)

PM SVANidhi

HAR GHAR JAL (JJM)

PM SVANidhi

AWARD 9 - HOLISTIC CATEGORY

Nalanda, Bihar

KEY ASPECTS OF THE DISTRICT

Nalanda district, renowned for its historical significance, is home to magnificent Stupas, Shrines, and Viharas earning it the distinction of being a UNESCO World Heritage Site. This rich cultural heritage not only attracts visitors but also underscores the district's commitment to preserve its legacy while fostering modern development.

Nalanda has achieved over 90% saturation in Mission Indradhanush. This pivotal program is designed to enhance immunization coverage for children, reflecting the district's unwavering commitment to ensuring that every child receives the necessary vaccinations. By prioritizing child health, the district is taking significant steps toward building a healthier future for its younger generations.

Another critical initiative, the Jal Jeevan Mission (JJM), aims to provide safe and adequate drinking water to every rural household. The district's success in this endeavor highlights its dedication to improve water accessibility and quality, which is essential for the health and well-being of its residents. By ensuring that clean water is available to all, the district is addressing a fundamental need that supports overall community health.

Moreover, Nalanda has excelled in the implementation of the Pradhan Mantri Awas Yojana-Gramin (PMAY-G), achieving a perfect score of 100. This accomplishment signifies the district's proactive approach in providing decent housing for all its residents, reinforcing the idea that safe and secure shelter is a fundamental right.

Overall, Nalanda district is making significant strides in holistic development by focusing on key areas such as child health, water quality, and housing. The integrated approach taken by the district not only enhances the quality of life for its residents but also sets a strong foundation for sustainable growth and community well-being in the future.

IMPACT OF THE INITIATIVE:

- Transparency and Accountability: Use of GIS-based applications like Epicollect5 and Aspire have transformed inspection and monitoring processes for various schemes. These digital tools have enabled over 1,24,467 inspections and offered real-time tracking. By integrating geographical information systems with field data collection, these apps have enhanced transparency and accountability, allowing stakeholders to monitor progress, verify data accuracy, and assess scheme effectiveness with precision, thus minimizing discrepancies and ensuring adherence to guidelines.

- Administrative Efficiency: District has boosted administrative efficiency by conducting 173 reviews and 164 public consultation meetings. These efforts have streamlined processes, addressed bottlenecks, and improved scheme execution. Engaging with the public and evaluating performance has optimized workflows and responsive governance, ensuring effective implementation and incorporating valuable feedback into decision-making.

- Community Participation: Community engagement has been central to the district's scheme implementation, with 80 Jan Samvad camps and 235 consultation meetings held. These forums allow residents to voice concerns, offer suggestions and participate in decision-making. By incorporating community feedback, the administration tailored schemes to local needs and fostered a shared sense of ownership and accountability.

- Capacity Building: For boosting capabilities of officials and local governance, 23 workshops and 18 training programs were held, focusing on skill development, scheme implementation, and community engagement. These sessions equipped officers and Panchayati Raj Institution members with essential tools and expertise, supported by ongoing mentorship and knowledge-sharing for continuous professional growth.

- Ensured long-term success and scalability: The District has documented best practices and partnered with NGOs for capacity building. This approach created a knowledge repository for future projects and provided additional support to replicate and adapt successful initiatives in other regions, promoting sustainability and continuous improvement.

HAR GHAR JAL YOJANA (JJM)

HAR GHAR JAL YOJANA (JJM)

PMMVY

PMMVY

PM VISHVAKARMA YOJANA

PM VISHVAKARMA YOJANA

JAN AROGYA YOJANA (AB PM-JAY)

JAN AROGYA YOJANA (AB PM-JAY)

MISSION INDRADHANUSH

MISSION INDRADHANUSH

PM POSHAN

PM SVANidhi

AWARD 10 - HOLISTIC CATEGORY

Nashik, Maharashtra

KEY ASPECTS OF THE DISTRICT

Nashik, located in the state of Maharashtra, has been recognized as one of the ten districts to be awarded the Prime Minister's Awards 2023 in the 'Holistic Development of Districts' Category. This accolade highlights the district's exemplary progress in implementing key government schemes. Among the notable initiatives are the Pradhan Mantri Street Vendors Atma Nirbhar Nidhi (PM SVANidhi), the Pradhan Mantri Awas Yojana-Urban (PMAY-U), and the Pradhan Mantri Matru Vandana Yojana, wherein the district has achieved over 90% saturation.

In particular, Pradhan Mantri Awas Yojana-Gramin (PMAY-G) stands out, having earned a perfect score of 100. This accomplishment underscores the district's commitment to enhancing public service delivery and ensuring that basic needs are met for its residents. The administration's efforts reflect a strong focus on providing dignified housing for all citizens, facilitating easy access to credit for farmers, and prioritizing the health and well-being of mothers and children.

The strides made by Nashik's administration exemplify a holistic approach to development, where various sectors are interlinked to improve overall quality of life. This achievement not only showcases effective governance but also serves as a model for other districts striving for comprehensive progress in public service delivery.

IMPACT OF THE INITIATIVE:

- Transparency: The digitization of land records and the implementation of e-Office have significantly enhanced transparency by ensuring real-time updates and accountability. With 100% Direct Benefit Transfer (DBT) fund disbursement, beneficiaries receive funds directly without intermediaries. A zero-tolerance corruption policy, enforced by dedicated special squads, has effectively reduced corruption incidents, fostering an environment of integrity and trust in the district.

- Administration and Regulation: Scheme progress is closely monitored through dedicated online portals that provide real-time updates and analytics promoting transparency and efficiency. Collaboration with diverse stakeholders, including non-governmental organizations (NGOs) and private sector organizations, ensures comprehensive oversight and optimizes resource utilization, enhancing the overall regulatory quality and administrative effectiveness.

- Inclusiveness and Community Participation: Vulnerable groups are given priority in scheme implementation, ensuring that their specific needs are addressed. Social audits are conducted regularly to verify the effectiveness and inclusivity of schemes. Platforms like the Viksit Bharat Sankalpa Yatra facilitate extensive community engagement and feedback, thereby enhancing local involvement and ensuring that schemes cater to the diverse needs of the community.

- Quality and Capability of Human Resources: Field staff benefit from both infrastructural and technological support, which includes updated equipment and access to digital tools. Continuous training programs and motivational initiatives are provided to ensure staff remain skilled and motivated. These measures collectively improve their performance, enabling more efficient scheme delivery and better service to the community.

- Convergence of Schemes: The district effectively utilizes the Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA) to develop crucial physical assets, including water conservation projects and public utility infrastructure. This integration of schemes not only enhances infrastructure but also creates employment opportunities, contributing to sustainable development and community welfare.

PM AWAS YOJANA (G)

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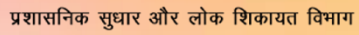
PM MUDRA YOJANA

KISAN CREDIT CARD

PM SVANidhi

PM VISHVAKARMA YOJANA

PM POSHAN YOJANA

MISSION INDRADHANUSH

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